



**RETAILER  
DIRECTORY  
FOR  
PRESCRIPTION ITEMS**

**This retail directory provides information to customers and patients about those retailers who are delivering contracted service on behalf of Cumbria County Council in order to fulfil prescriptions for small equipment as prescribed by either the NHS or CCC employees.**

**The information provides an overview of the service offered and choice of available retailers under the agreement.**

## Retailers – Allerdale

### Age UK West Cumbria

The Bradbury Independent Living Centre, Oxford Street, Workington CA14 2AL

Telephone: 01900 844670

Fax: 01900 67610

Email: [bradburyilc@ageukwestcumbria.org.uk](mailto:bradburyilc@ageukwestcumbria.org.uk)

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### Opening Hours

Monday to Friday: 9.00am – 4.30pm

Saturday: 9.00am – 1.00pm

Sunday: Closed

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### Delivery

Emergency – None

Urgent – three days

Routine – seven days

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### Accessibility

Outlet fully accessible with car parking at the rear.

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### Additional Information

The independent living centre offers a wide range of daily living aids, equipment and services for people who wish to maintain or increase their independence. There are trained staff who are able to demonstrate items and offer advice. Most items are available from stock with other items available to order.

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### J.W.W. Allison & Son LTD

31 Main Street, Cockermouth CA13 9LE

Telephone: 01900 822292

Fax: 01900 829392

Email: [allisonandsons@intrapharm.com](mailto:allisonandsons@intrapharm.com)

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### Opening Hours

Monday to Friday: 8.30am – 6.00pm

Saturday: 8:30am – 4.00pm

Sunday: Closed

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### Delivery

Emergency – 24 hours

Urgent – three days

Routine – seven days

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### Accessibility

There is level entry to premises. Time limited free parking on the street. There are a variety of car parks in town.

## Retailers – Allerdale

### Cohens Chemist

15-17 Station Street, Keswick CA12 5HH

Telephone: 017687 72049

Fax: 017687 74970

Email: [branch.517@mycohens.net](mailto:branch.517@mycohens.net)

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### Opening Hours

Monday to Friday: 9.00am – 5.30pm Saturday: 9.00-13.00 Sunday: Closed

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### Delivery

Routine – seven days

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### Accessibility

The outlet is fully accessible to wheelchair users. Free on street parking is available close by.

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### Additional Information

The branch works very closely with the NHS Occupational Therapy team. There is usually a three day completion on orders when assisted with OT staff.

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### Age UK West Cumbria County Council

#### Wigton Resource Centre

Wigton Hospital, Cross Lane, Wigton CA7 9DD

Telephone: 016973 42279

Fax - none

Email: [Wigton@ageukwestcumbria.org.uk](mailto:Wigton@ageukwestcumbria.org.uk)

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### Opening Hours

Monday, Wednesday & Friday: 9.00am – 12.00pm

Tuesday, Thursday, Saturday & Sunday: Closed

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### Delivery

Emergency – None

Urgent – three days

Routine – seven days

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### Accessibility

Outlet fully accessible within the hospital environment.

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## Retailers – Allerdale

### Wigton Resource Centre (continued)

#### Additional information

Will stock a supply of the most popular items from community equipment catalogue. Additional items can be provided on request. Staff are fully trained and are able to offer advice and demonstrate items.

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## Retailers – Barrow In Furness

### Cohens Chemist

68 Dalton Road, Barrow-in-Furness LA14 1JB

Telephone: 01229 823516

Fax: 01229 813103

Email: [branch.516@mycohens.net](mailto:branch.516@mycohens.net)

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### Opening Hours

Monday to Saturday: 9.00am – 6.00pm      Sunday: Closed

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### Delivery

Routine – seven days

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### Additional information

Orders placed for items not in stock – the outlet can deliver but not usually fit within 24-48 hour period. Fitted items can only be fitted on a Monday, Tuesday or Saturday.

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### Cohens Chemist

Friars Lane, Barrow-in-Furness, LA13 9NN

Telephone: 01229 821050

Fax: 01229 821050

Email: [branch.509@mycohens.net](mailto:branch.509@mycohens.net)

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### Opening Hours

Monday to Saturday: 8.30am – 6.00pm      Saturday: 9.00am -1.00pm

Sunday: Closed

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## Retailers – Barrow In Furness

### Cohens Chemist

10 Market Place, Ulverston LA12 7DX

Telephone: 01229 582003

Fax: 01229 582003

Email: [Branch.518@mycohens.net](mailto:Branch.518@mycohens.net)

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### Opening Hours

Monday to Friday: 9.00am – 5.30pm

Saturday: 9.00am – 1.00pm

Sunday: Closed

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### Delivery

Emergency – 24 hours (if in stock)

Urgent – three days (normal standard)

Routine – seven days

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## Accredited Retailers – Carlisle

### Cumbria Mobility Limited

25 Newtown Road, Carlisle CA2 7JA

Telephone: 01228 538383

Fax: 01228 533357

Email: [cumbriamobility@aol.com](mailto:cumbriamobility@aol.com)

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### Opening Hours

Monday to Friday: 9.00am – 5.00pm

Saturday/Sunday: Closed

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### Delivery

Emergency – 24 hours (where possible) Urgent – three days Routine – seven days

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### Accessibility

Wheelchair access to the side entrance. Local parking disc zone. Two steps to the front door.

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### Additional Information

We carry in stock a wide range of both mobility and daily living aids. If we do not have the required item in stock we can obtain items within 7 days or less. If your request is urgent please telephone to check availability.

We are located opposite the Cumberland Infirmary.

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## Accredited Retailers – Carlisle

### Robson Medical & Mobility LTD

4 Brunswick Street, Carlisle CA1 1PP

Telephone: 01228 510044

Fax: 01228 510055

Email: [adele@robson-medical.co.uk](mailto:adele@robson-medical.co.uk)

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### Opening Hours

Monday to Friday: 9.00am – 5.00pm      Saturday by appointment

Sunday: Closed

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### Delivery

Emergency – 24 hours

Urgent – three days

Routine – seven days

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### Accessibility

Local free parking 1 or 2 hour zone areas or disabled spaces.

Access to front door, steps or disabled ramp. Purpose built doorway.

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### Additional Information

We carry 99% of stock items listed and also a more specialized range available. Our shop principle is a 3 day delivery or sooner. We have our own website with a vast range of products. [www.robson-medical.co.uk](http://www.robson-medical.co.uk) We also offer excellent product advice and support with local support and personal contacts, fast reliable supply service given through our experienced team.

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### Cumbria Centre for Independent Living

Unit 3 St Nicholas Street, Carlisle, CA1 2EF

Telephone: 01228 594806

Fax: 01228 528716

Email: [info@cumbriacil.org.uk](mailto:info@cumbriacil.org.uk)

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### Opening Hours

Monday to Thursday: 9.00am – 5.00pm      Friday: 9.00am – 4.30pm

Saturday/ Sunday: Closed

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### Delivery

Emergency - 24 hours

Urgent - three days

Routine – seven days

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### Accessibility

Own parking at rear of building which can be entered via Lord Street. The centre has easy access for wheelchair users and people with limited mobility.

## Accredited Retailers – Carlisle

### Cumbria Centre for Independent Living- Carlisle (continued)

#### Additional Information

We stock a large range of daily living aids and offer a delivery and fitting service, if required. Our knowledgeable staff can help you with advice and demonstrate items of equipment to you. In addition, the Cumbria Centre for Independent living offers a range of services for disabled people which include direct payment support, welfare benefits advice and refurbished daily living aids.

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## Retailers – Copeland

### Age UK West Cumbria

Bradbury Centre, St Georges Road, Millom LA18 4JE

Telephone: 01229 774573

Fax: 01229 778407

Email: [Millom@ageukwestcumbria.org.uk](mailto:Millom@ageukwestcumbria.org.uk)

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#### Opening Hours

Monday to Friday: 9.00am – 3.30pm

Saturday & Sunday: Closed

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#### Delivery

Emergency – None

Urgent – three days

Routine – seven days

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#### Accessibility

Outlet is fully accessible. There is car parking to the rear and on street parking.

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#### Additional Information

The Centre offers a range of daily living aids and equipment . Most Coomunity equipment catalogue items are in stock with other items being available to order. Trained staff are available to demonstrate items and offer advice.

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## Retailers - Copeland

### Age UK West Cumbria

Old Customs House, West Strand, Whitehaven CA28 7LR

Telephone: 01946 66669

Fax: 01946 591182

Email: [info@ageukwestcumbria.org.uk](mailto:info@ageukwestcumbria.org.uk)

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### Opening Hours

Monday to Friday: 9.00am – 4.00pm      Saturday/Sunday: Closed

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### Delivery

Emergency – None      Urgent – three days      Routine – seven days

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### Accessibility

Outlet is fully accessible. On street disabled parking bay outside the building and a variety of car parking available nearby.

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### Additional Information

A wide range of items are kept in stock. Any items not in stock are available to order and usually available in 5 working days. Clients would be advised to phone in advance to check stock availability of items.

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### Seascale Pharmacy Ltd

Gosforth Road, Seascale CA20 1PR

Telephone: 019467 28323

Fax: 019467 21449

Email: [seascalepharmacyltd@yahoo.co.uk](mailto:seascalepharmacyltd@yahoo.co.uk)

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### Opening Hours

Monday to Friday: 9.00am – 6.00pm      Saturday: 9.00am – 1.00pm

Sunday: Closed

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### Delivery

Routine – seven days (occurs after 6pm once pharmacy closes).

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### Accessibility

Car parking available on site.

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### Additional Information



A wide range of items can be ordered and will be available the next working day. As we are only able to carry a limited stock, customers would be advised to phone in advance so items can be ordered prior to collection.

## Retailers - Copeland

### Whitehaven Late Night Pharmacy **NB CURRENTLY NOT OPERATING THIS SERVICE**

Unit One, Lowther buildings, Lowther Street, Whitehaven, CA28 7DG

Telephone Number: 01946 66555

Fax Number: 01946 328071

Email: [whitehavenpharmacy@gmail.com](mailto:whitehavenpharmacy@gmail.com)

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#### Opening Hours

Monday to Friday 7.00-23.00    Saturday 9.00-21.00    Sunday 12.00-20.00

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#### Delivery

Emergency – 24 hours

Urgent – three days

Routine – seven days

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#### Accessibility

No issues identified

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## Retailers – Eden

### Alston Pharmacy

Front Street, Alston CA9 3QP

Telephone: 01434 381259

Fax: 01434 381259

Email: [alstonpharmacy@hotmail.co.uk](mailto:alstonpharmacy@hotmail.co.uk)

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#### Opening Hours

Monday, Wednesday, Thursday, Friday: 9.00am – 5.30pm    Tuesday and

Saturday: 9.00am – 12.30pm    Sunday: Closed

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#### Delivery

Urgent –none

Routine – none

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#### Accessibility

Fully accessible. 2 disabled parking spaces within 50 yards.

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#### Additional Information

Closed bank holidays.

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## **Retailers - Eden**

### **Cowpers Mobility**

34 King Street, Penrith, Cumbria  
Telephone/Fax: 01768 867555  
Email: [mobility@cowperspenrith.co.uk](mailto:mobility@cowperspenrith.co.uk)

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### **Opening Hours**

Monday to Saturday: 9.00am – 12.30pm and 1.30pm – 5.00pm  
Sunday: Closed

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### **Delivery**

Routine – seven days

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### **Accessibility**

Limited local free parking using parking disc.

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### **Additional information**

If we do not have the item you require in stock we can usually obtain it within 3 working days. If you require an item urgently, please ring to check on availability. Delivery is within 7 days but the outlet does try to deliver as soon as possible.

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## **Retailers – South Lakes**

### **South Lakes Mobility Ltd**

Unit 6, Library Road, Kendal, Cumbria, LA9 4QB  
Telephone: 01539 734600  
Fax: 01539 734600  
Email: [sales@southlakesmobilityshop.co.uk](mailto:sales@southlakesmobilityshop.co.uk)

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### **Opening Hours**

Monday to Friday: 9.30am – 5.00pm    Saturday: 9.30am- 3.30pm  
Sunday: Closed

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### **Delivery**

Urgent – three days                      Routine – seven days

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### **Accessibility**

Ample parking available in car park. Posted prescriptions accepted.

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## **Retailers – South Lakes**

### **South Lakes Mobility Ltd (continued)**

#### **Additional Information**

We hold a variety of mobility products in our showroom supplemented by a detailed catalogue of over 90 000 products that can be ordered and delivered to either the customers home or picked up from the showroom. Delivery time is 5 working days of order. We also offer free, no obligation, home demonstrations available on request. NHS Wheelchair Voucher accredited.

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#### **South Lakes Mobility Ltd**

4A Cross Lane, Ulverston, Cumbria, LA12 9BW

Telephone: 01229 585009

Fax: 01229 734600

Email: [sales@southlakesmobilityshop.co.uk](mailto:sales@southlakesmobilityshop.co.uk)

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#### **Opening Hours**

Monday to Friday: 10.00am – 4.00pm    Saturday & Sunday: Closed

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#### **Delivery**

Urgent – three days

Routine – seven days

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#### **Accessibility**

Ample parking is available in car park. Posted prescriptions accepted.

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#### **Additional Information**

We hold a variety of mobility products in our showroom supplemented by a detailed catalogue of over 90 000 products that can be ordered and delivered to either the customers home or picked up from the showroom. Delivery time is 5 working days of order. We also offer free, no obligation, home demonstrations available on request. NHS Wheelchair Voucher accredited

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## Retailers – South Lakes

**Mobility Products Ltd (Scooter Market)**  
Station Road, Arnside, Cumbria LA5 0HG  
Telephone: 01524 761656/7  
Fax Number: 01524 761657  
Email: [steve@mpltd.co.uk](mailto:steve@mpltd.co.uk)

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### Opening Hours:

Monday to Friday: 10.00am – 4.00pm  
Saturday & Sunday: Closed

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### Delivery

Emergency -24 hours      Urgent – 3 days      Routine -7 days

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### Accessibility

There is free parking for 4 cars directly outside the shop.  
No steps to climb and wide doors to enable easy access. There is a large showroom.

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### Additional Information

Most items are in stock. Call first and we can have them ready for you. There is a large selection of mobility scooters and wheelchairs . Top quality walking aids and riser recliner chairs are also available.

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**Flookburgh Pharmacy**  
1 Market Street, Flookburgh LA11 7JU  
Telephone: 015395 58298  
Fax: 015395 58975  
Email: [flookburghfarma@gmail.com](mailto:flookburghfarma@gmail.com)

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### Opening Hours

Monday, Tuesday, Wednesday, Friday: 9.00am – 12.15pm, 1.30pm – 6.00pm  
Thursday: 9.00am – 12.15pm    Saturday: 9.00am –1.00pm  
Sunday: Closed

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## Retailers – South Lakes

**Flookburgh Pharmacy (continued)**

**Delivery**

Urgent – three days      Routine – seven days

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**Accessibility**

Free parking in square in front of shop. Bell on front door. No wheelchair access.

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**Additional information**

No Saturday delivery. Please phone and check if stock is available if need is urgent.

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**Staveley Pharmacy**

6 Main Street, Staveley, Kendal LA8 9LU  
Telephone: 01539 821222      Fax: 01539 822388  
Email: staveleypharmacy@numarknet.com

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**Opening Hours**

Monday to Friday: 9.00am – 6.00pm      Saturday: 9.00am – 12.30pm  
Sunday: Closed

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**Delivery**

Emergency – 24 hours    Urgent – three days or less  
Routine – seven days or less

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**Accessibility**

Free parking spaces are available outside the shop. A private drive is available for customers collecting equipment. Disabled access is available .

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**Additional information**

We are a well-respected community pharmacy. A long established provider of Transforming Community Equipment Services (TCES) equipment. We maintain a large stock of items on the Cumbria TCES catalogue. We are an experienced , knowledgeable and professional team.

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## **Retailers – South Lakes**

### **Thomas Bell Pharmacy**

Lake Road, Ambleside, LA22 0AD

Telephone: 015394 33345

Fax: 015394 33345

Email:thomasbellpharmacy@gmail.com

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### **Opening Hours**

Monday to Saturday: 9.00am - 5.30 pm

Sunday Closed

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### **Delivery**

Emergency – 24 hours

Urgent – three days

Routine – seven days

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### **Accessibility**

One entrance has a high step and due to the pavement size it is not possible to install a ramp. Grab rails are in situ to assist.

Parking- there is a loading bay opposite the pharmacy for collection of items, plus on street one hour disc parking and pay & display parking nearby.

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### **Additional information**

The outlet can usually deliver the same day when items are in stock. If the item is not in stock they can usually be obtained for the following day. They will cover surrounding areas of Windermere and Kendal.

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**Please contact the specific retailer by phone to ensure that openings times are as stated. They may be subject to change.**

### Where can I find out more?

For more information about the daily living equipment, please discuss this with your health or social care practitioner: district nurse or occupational therapist.

You may also find further details from:

- Adult Social Care offices (see contact details below)
- Website: <http://www.cumbria.gov.uk/healthsocialcare/default.asp>

You can also contact Health and Care Services, through Customer Services at the following local offices:

#### **EMERGENCY DUTY TEAM - 01228 526690**

**Emergencies and urgent queries during office hours should go to the local office. However outside office hours, at weekends and bank holidays, the Emergency Duty Team will advise and respond to emergencies.**

Please note that not all offices are open to the public and your local Adult Social Care team may not necessarily be your closest office geographically. You are, therefore, advised to telephone or email in the first instance.

Office Contact Information	
Office	Telephone number
<b>ALLERDALE</b> West Cumbria House, Workington, CA14 4HB. Fax: 01900 706123. Email: <a href="mailto:workingtonssd@cumbria.gov.uk">workingtonssd@cumbria.gov.uk</a>	
Allerdale	0300 3033589
Keswick	0300 3033589
<b>CARLISLE</b> 3rd Floor, Cumbria House, 117 Botchergate, Carlisle, CA1 1RD. Fax: 01228 226655. Email: <a href="mailto:customerservicenorth@cumbria.gov.uk">customerservicenorth@cumbria.gov.uk</a>	
Carlisle	0300 3033249

<b>Office Contact Information</b>	
<b>Office</b>	<b>Telephone number</b>
<p><b>COPELAND</b>                      Blencathra House, Tangier Street, Whitehaven, CA28 7UW.                      Fax: 01946 506433. Email: <a href="mailto:whitehavenssd@cumbria.gov.uk">whitehavenssd@cumbria.gov.uk</a></p>	
Copeland	0300 3033589
<p><b>EDEN</b>                      Adult Social Care, PO Box 224, Penrith, CA11 1BP.                      Fax: 01768 812262. Email: <a href="mailto:customerservicenorth@cumbria.gov.uk">customerservicenorth@cumbria.gov.uk</a></p>	
Eden	0300 3033249
<p><b>FURNESS</b>                      4th Floor, Craven House, Michaelson Road, Barrow in Furness, LA14 1FD.                      Fax: 01229 404054. Email: <a href="mailto:barrowssd@cumbria.gov.uk">barrowssd@cumbria.gov.uk</a></p>	
Furness	0300 3032704
<p><b>SOUTH LAKES</b>                      County Offices, Kendal, LA9 4RQ.                      Fax: 01539 713354. Email: <a href="mailto:kendalssd@cumbria.gov.uk">kendalssd@cumbria.gov.uk</a></p>	
South Lakes	0300 3032704